

March 18, 2020



The news of the Coronavirus (COVID-19) pandemic is increasing speculation about the potential impact on business operations. At Barry Beecroft Fuel Distributors Ltd., we are taking precautions to protect our employees and customers, while maintaining a high level of dedicated service.

In addition to exposure control measures provided to our employees (outlined below), and as per the recommendations of the BC Ministry of Health, we are implementing policies and measures to support social distancing.

Effective at Noon today, March 18, 2020 until further notice, our office is closed to walk-in traffic.

- All bill payments are to be completed by electronic transfer, on-line, or by secure credit card transaction.
- At present, we will be available during normal business hours at each of our sites by phone or email to answer any questions or concerns that you may have.
- Freight shipments to our warehouse will be received during normal business hours. If a signature is necessary for proof of delivery, please contact our office to schedule. NO EXCEPTIONS.
- Access to our Oliver, Princeton & West Kelowna offices will be limited to staff.
- Access to our cardlock facility will remain unaffected. We urge customers to take similar precautions as they would at any public facility (i.e. wear gloves, wash hands after using dispensers).
- Clients can call our local facilities with lubricant, oil, grease, tank, accessories orders to arrange safe pick ups or deliveries.

Fuel and Lubricant Deliveries

Deliveries to customers will continue as usual. All deliveries will be subject to all additional site-specific requirements that have been communicated to us.

We are undertaking the following additional exposure control measures:

- Barry Beecroft Fuel Distributors Ltd. staff have been assigned a specific vehicle for their exclusive use. Trucks will not be shared amongst team members.
- Staff have been directed not to share any personal or company-issued items (e.g. PPE, pens, phones).
- We will not require customer signatures for deliveries.
- All truck interiors (e.g. steering wheels, dashboards, gearshifts) will be disinfected at the end of each workday.
- All employees have been directed to wash their hands before and after fuelling or visiting a public establishment.
- While at customer locations, Barry Beecroft Fuel Distributors Ltd. staff have been directed to respect social distancing by:
 1. Being onsite only as long as necessary to perform their required work safely.
 2. Avoiding contact with customers (i.e. visits, handshakes) and allowing 1-2 meters between themselves and other individuals.

As this is an evolving situation, we will continue to monitor updates from government and health authorities. We are prepared to adapt policies and procedures in accordance with government recommendations.

If you have any questions, concerns, or suggestions, please contact me at 1-866-318-2233, or by email at Ryan@bbfd.ca

Working together, we will get through this.

Ryan Beecroft
General Manager